

THORNTON HEIGHTS

WIMBLEDON VILLAGE
SW19

PRIVACY POLICY

Your privacy is important to us. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website **thornton-heights.co.uk**. Please read this Policy carefully to understand our views and practices regarding your personal data and how we will treat it.

Information we collect

We may collect and process the following information about you:

- **Personal identification information:** such as name, email address, postal address, phone number, or other similar information.
- **Usage data:** information about how you use our Site, including your IP address, browser type, pages visited, and referring URLs.
- **Cookies and tracking technologies:** information collected through the use of cookies and similar technologies to improve your experience on our Site.

How we use your information

We use the information we collect for purposes including:

- To provide, operate, and maintain our Site.
- To improve, personalise, and expand our Site.
- To communicate with you, including sending updates, newsletters, or marketing materials.
- To understand and analyse how you use our Site.
- To detect and prevent fraud or other prohibited activities.
- To comply with legal obligations.

Sharing your information

We do not sell, trade, or rent your personal information to others. We may share your information with third parties only in the following circumstances:

- With service providers and partners who perform services on our behalf.
 - To comply with legal requirements, court orders, or government requests.
 - To protect the rights, property, or safety of Thornton Heights, our users, or others.
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Cookies and tracking technologies

Our Site uses cookies to enhance your browsing experience. You can set your browser to refuse cookies or alert you when cookies are being sent; however, some parts of the Site may not function properly if you disable cookies.

Your data protection rights

Depending on your location, you may have the right to:

- Access, update, or delete your personal information.
- Object to or restrict certain types of processing of your data.
- Withdraw consent at any time where processing is based on consent.
- Request a copy of the personal data we hold about you.
- Lodge a complaint with a data protection authority.

To exercise these rights, please contact us at: **melanie_harber@circafortyfive.com**

Security of your information

We take reasonable measures to protect your personal data from unauthorised access, use, or disclosure. However, no internet or email transmission is ever fully secure or error free.

Children's privacy

Our Site is not intended for children under the age of 13 (or higher age if applicable). We do not knowingly collect personal information from children. If we become aware that a child has provided us with personal data, we will take steps to delete such information.

Changes to this Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. We encourage you to review this page periodically for the latest information.

Contact us

If you have any questions about this Privacy Policy, please contact us at:

melanie_harber@circafortyfive.com

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